

| INFO'RAPID                          |  |
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| C5CW0NQ0 : Version 3 of 05/05/2009  | Cancel and replace the document of 05/05/2009      |
| FOR : C5 II                         |  |
| EFFECT ON THE CUSTOMER :            | TAILGATE WINDOW DOES NOT OPEN OR UNWANTED OPENING  |
| CONDITIONS IN WHICH FAULT APPEARS : | WHEN THE TAILGATE GLASS OPENING CONTROL IS PRESSED |

## 1. ORIGIN

Oxidation of the circuit integrated in the tailgate glass, at the bottom near the tailgate glass opening control.

## 2. AFTER-SALES REPAIR

Removal of the old wire connection between the harness and the tailgate glass opening control.  
Creation of a new wire connection between the harness and the tailgate glass opening control (To avoid replacement of the tailgate glass ).

### 2.1. Reikalingos dalys

Repair kit (Detalės kodas 6538 98 ) ; Įskaitant :

- 1 Repair tailgate glass harness adhesive
- 1 Electrical harness : 0,35 mm - 1600 mm long
- 2 Heat seal sleeves ( RAYCHEM tipo )
- Degreasing product (Pack of 12 bottles of 1 litre ; Detalės kodas 9980 A8 ) - (Pack of 25 bottles of 100 ml ; Detalės kodas 9980 A9 )

### 2.2. Preliminary operations

**CAUTION :** Do not remove the rear screen

Remove the tailgate lining .  
Press on the presence sensor to open the tailgate glass.

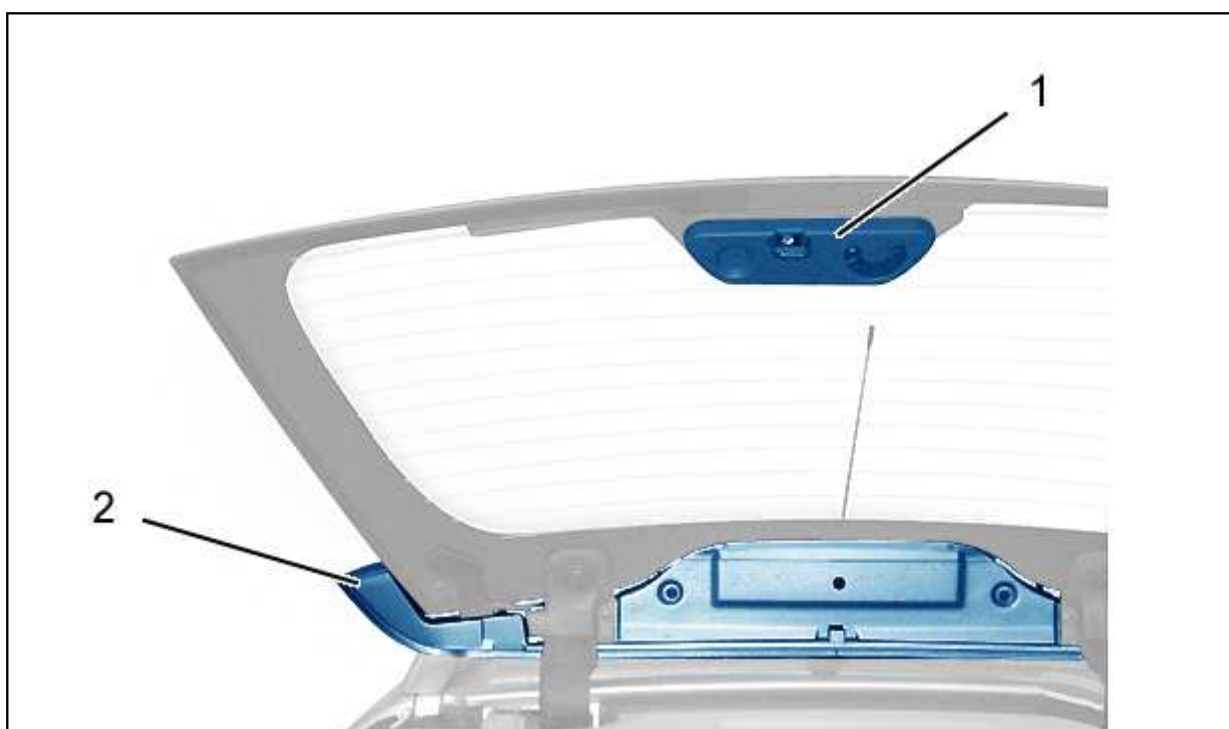


Figure : C5CQ01ED

Unclip the striker area protector (1).  
Remove the strut (2).

### 2.3. Upper part (Rear tailgate glass open )

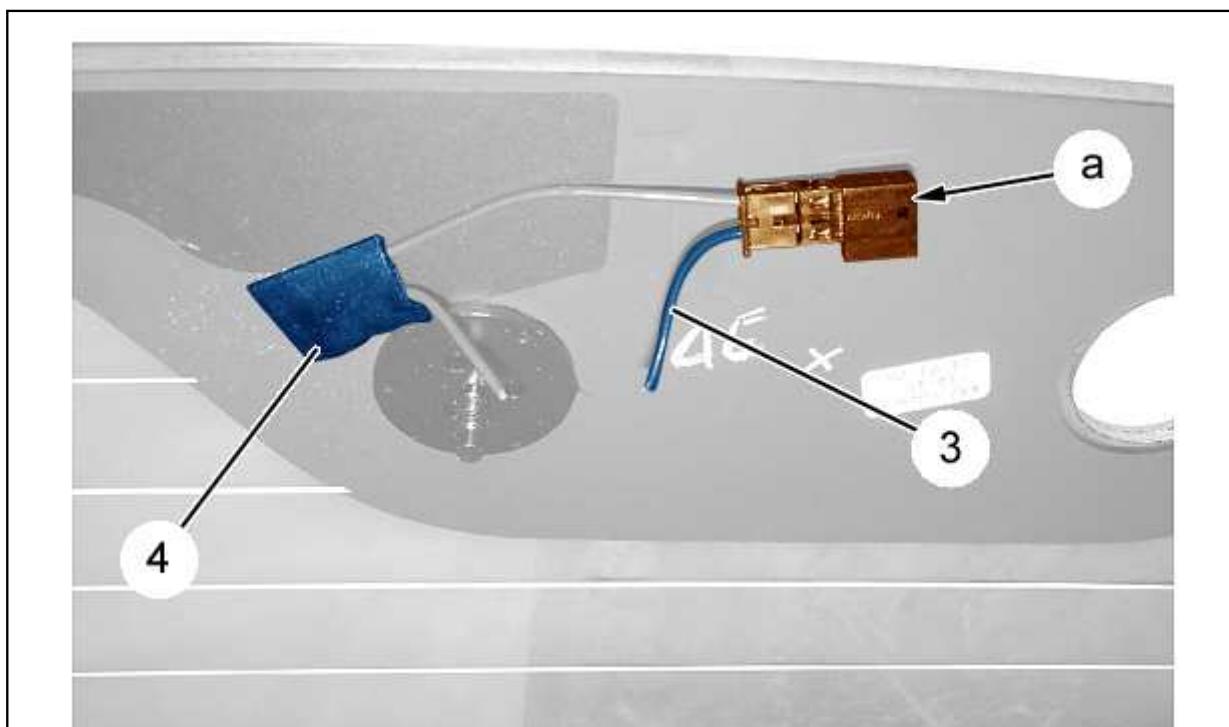


Figure : C5CQ01FD

Mark the location of the adhesive foam (4) in order to reposition it correctly at the end of the operation.

Cut the black wire (3).

Strip the black wire (3) over a length of 7 mm (Connector side "a").

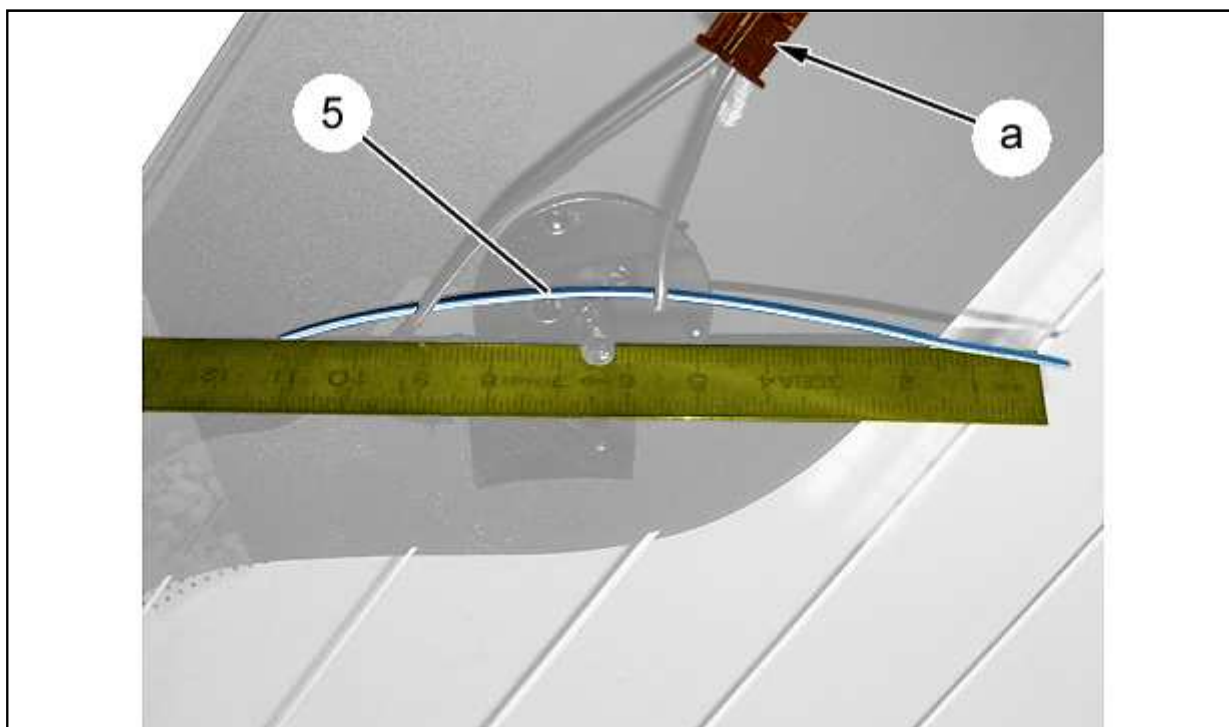


Figure : C5CQ01GD

Leave a length of 100 mm of repair kit electrical harness (5) (Connector side "a").

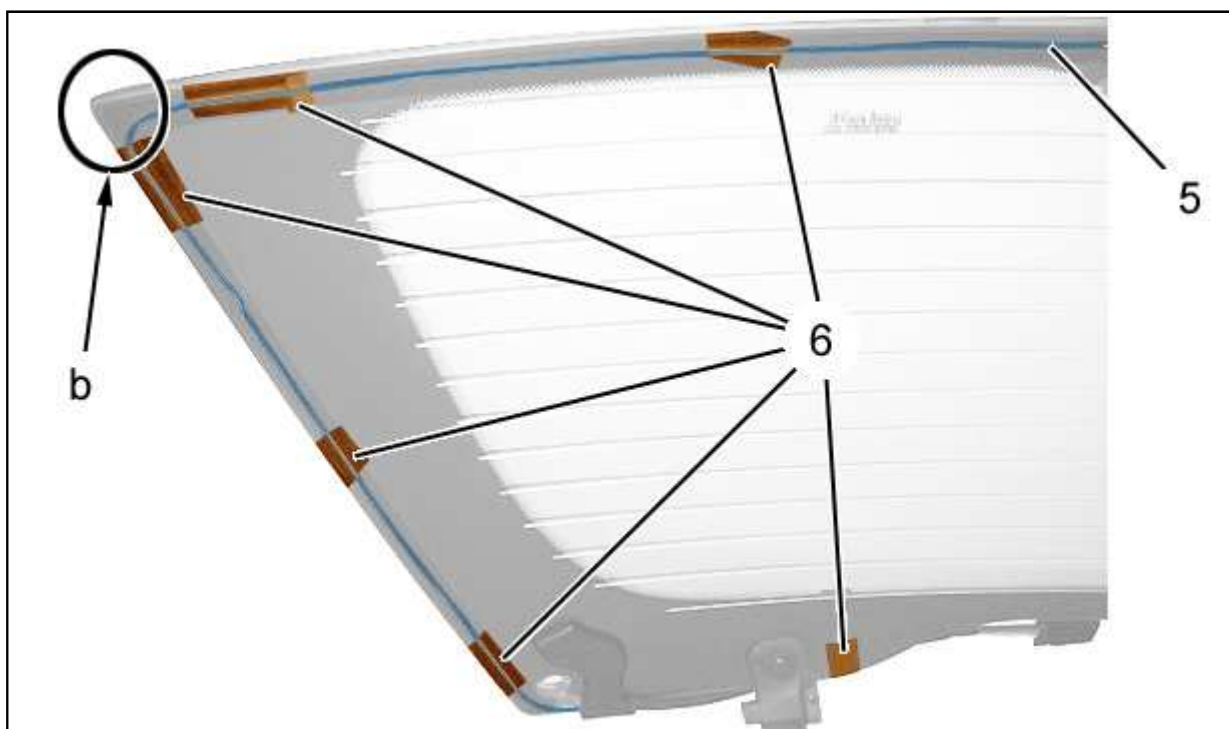


Figure : C5CQ01HD

**CAUTION** : The repair kit electrical harness (5) must be as straight as possible : No twisting or stress

Position the repair kit electrical harness (5) on the old tailgate glass adhesive :

- Retain the repair kit electrical harness (5) : Using adhesive tapes (6)
- Mark the position of the repair kit electrical harness (5) with a coloured line in the corner of the rear screen ( as "b" )

Remove the repair kit electrical harness (5).

Remove all of the old tailgate glass adhesive / Integrated printed circuit.

Remove any excess bonding product.

Nuriebalinti : The rear tailgate glass .

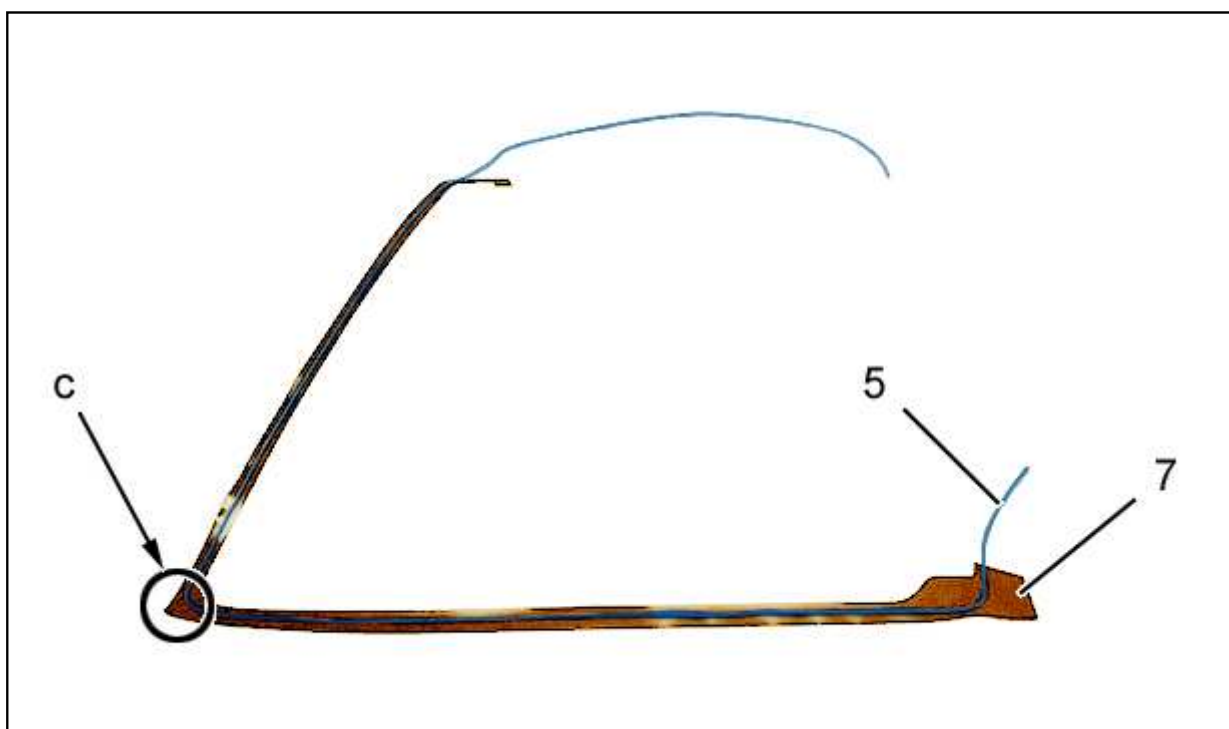


Figure : C5CQ01JD

On a work surface : Place the repair kit adhesive (7) upside down.

Gradually remove the adhesive protector ; Start at the corner "c" :

- Position the electrical harness (5) on the repair kit adhesive (7) : Position the colour mark of the repair kit electrical harness (5) at "c" and centre the electrical harness (5) on the repair kit adhesive (7)
- Gradually bond the electrical harness (5) of the repair kit adhesive (7)



Figure : C5CQ01KD

Turn the electrical harness (5) and repair kit adhesive (7) assembly over : Place it on the tailgate glass :

- Bond the electrical harness (5) and repair kit adhesive (7) assembly on the tailgate glass: start at the corner of the rear screen ( as "b" )
- Only bond the exterior part of the repair kit adhesive (7), then the interior part of the adhesive (7)

**N.B. :** To position the electrical harness (5) and repair kit adhesive (7) assembly correctly on the tailgate glass : Use the edge of the tailgate glass

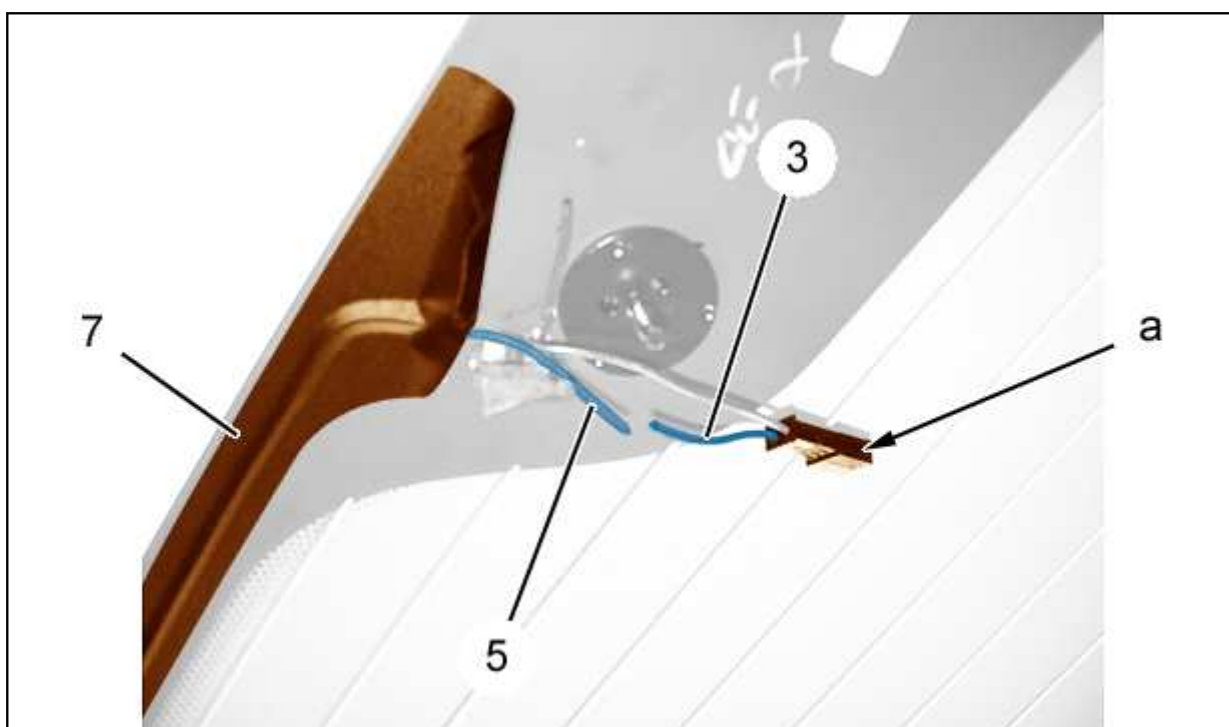


Figure : C5CQ01LD

**N.B. :** Do not bond the entire length of the repair kit adhesive (7) to permit the connection of the wires using a heat seal sleeve

Strip the repair kit electrical harness (5) over a length of 12 mm (Connector side "a").  
Fold the stripped part in two (so that it is retained more securely in the heat seal sleeve).  
Connect the wires using the heat seal sleeve .  
Bond the repair kit adhesive (7).

## 2.4. Lower part (Rear tailgate glass open )

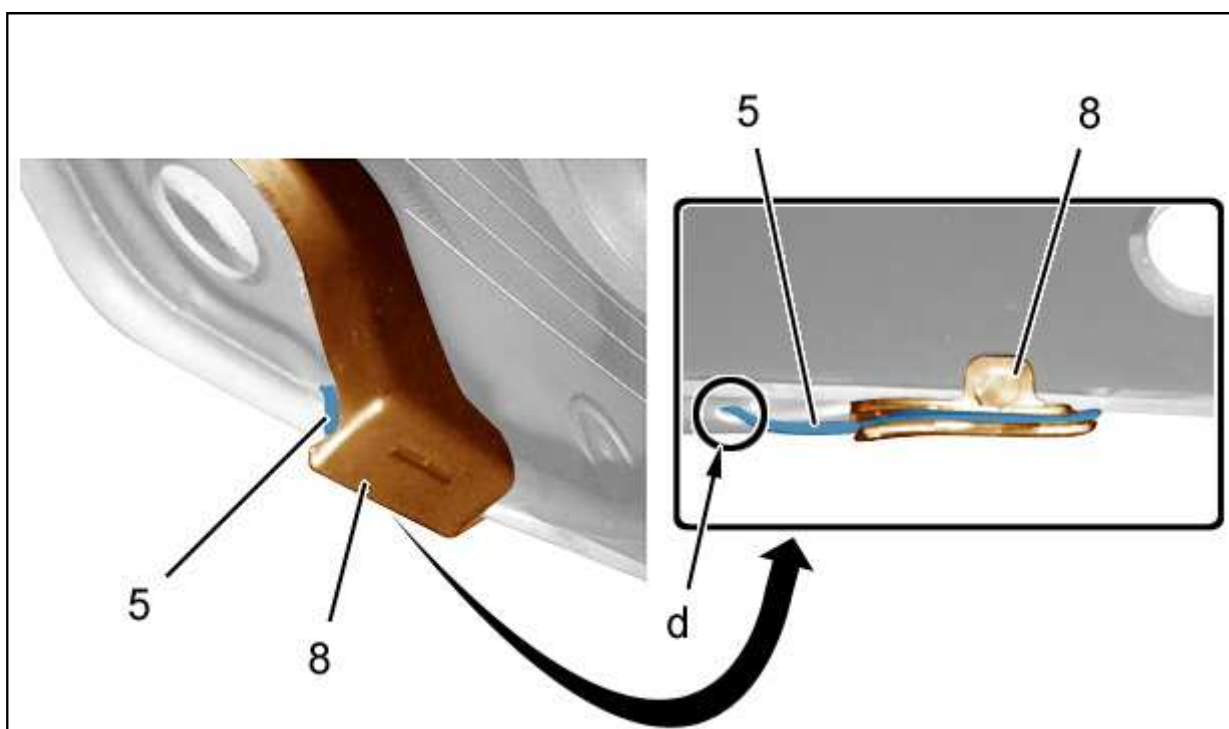


Figure : C5CQ01MD

Pass the repair kit electrical harness (5) into the overmoulded plastic part (8).  
Make a slit in the sleeve of the main harness ( as "d" ).  
Route the repair kit electrical harness (5) into the sleeve of the main harness.

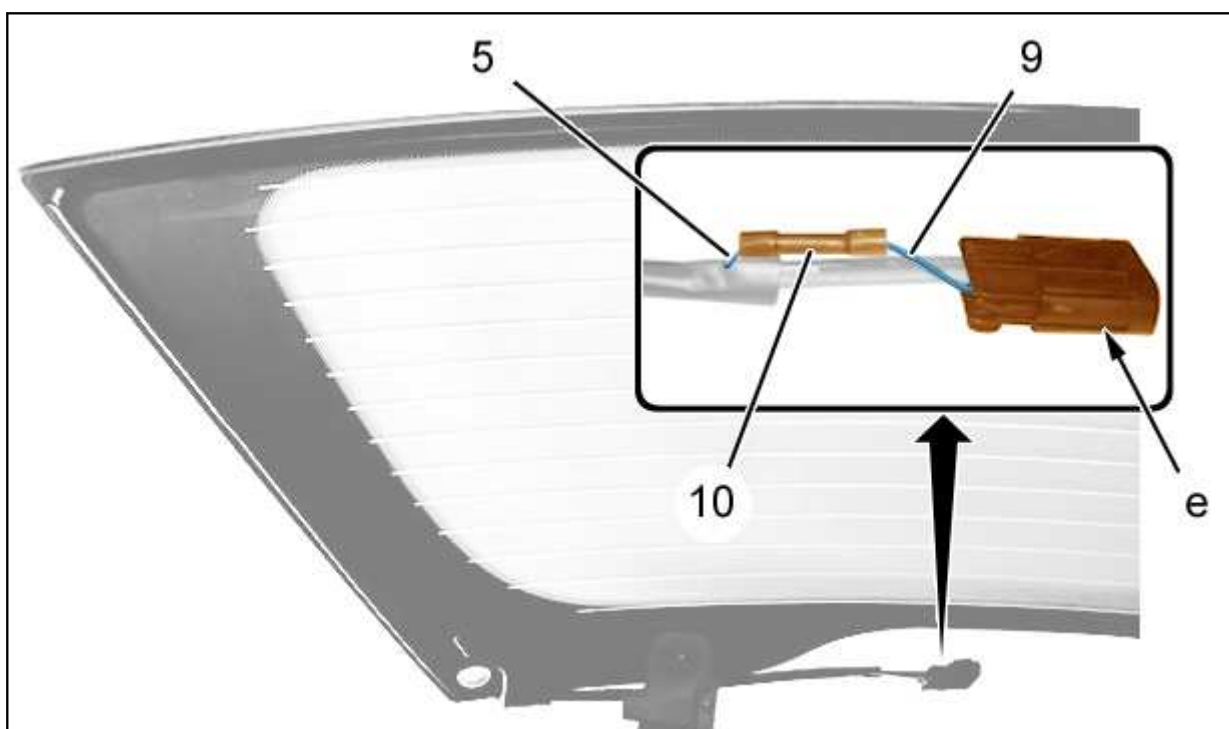


Figure : C5CQ01ND

Cut the yellow wire (9) flush with the sleeve of the main harness.  
 Strip the yellow wire (9) over a length of 7 mm (Connector side "e").  
 Strip the repair kit electrical harness (5) over a length of 12 mm.  
 Fold the stripped part of the electrical harness (5) in two (so that it is retained more securely in the heal seal sleeve).  
 Connect the wires using the heal seal sleeve (10).

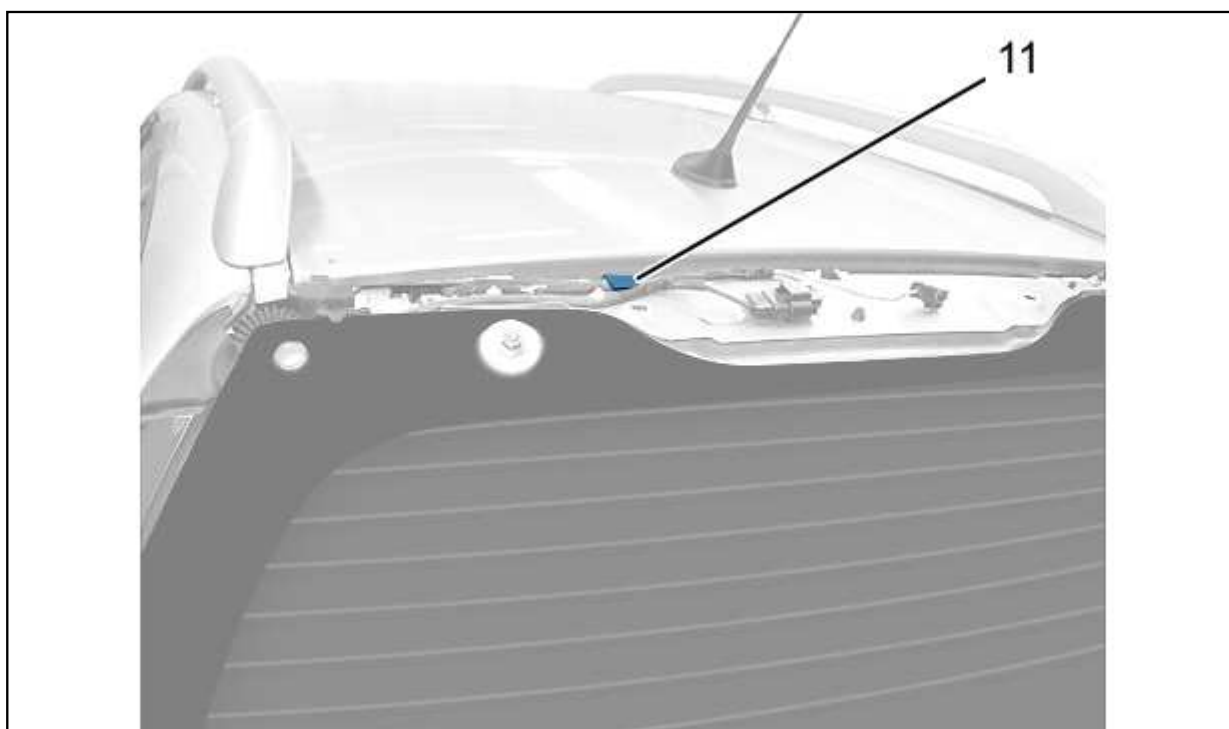


Figure : C4BQ04ND

Close the tailgate glass.

Route the electrical harness of the connector "e" into the fixings (11).

## 2.5. Complementary operations

Sumontuoti :

- The striker area protector
- The strut
- The tailgate lining

## 2.6. Darbo laikas

Darbo kodas: 5807 IR10.

Darbo laikas: 1,10 val..

**N.B. :** [Prašome siųsti \(CRI\) incidentų pranešimus jeigu šis incidentas pasikartotų po šios informacijos pritaikymo](#)